



CBSO Concerts and Schools Concerts at Symphony Hall

Guidance for Schools attending Concerts

The CBSO provides annual concerts at Symphony Hall for KS2 and KS3 pupils. These concerts feature the whole of the City of Birmingham Symphony Orchestra, an amazing spectacle itself, but, in the awe inspiring surroundings of Symphony Hall, these concerts are sure to have a lasting impact on the pupils (and teachers!) attending.

The aim of these concerts is to provide pupils with a snapshot of the diversity of an orchestra's repertoire and to showcase the different sections and instruments of the orchestra through a range of music, from classical to film soundtracks; slow meditative works to high-energy, percussion-focused pieces – ensuring that there really is something for everyone.

In order to ensure that these concerts are an enjoyable experience for everybody involved, we kindly ask that you follow the guidelines below:

- Please ensure that you check the date and time on your tickets and booking confirmation before the event – it may not be possible to accommodate your group should you arrive at the wrong concert.
- Please also ensure that you have purchased a ticket for each member of your group (including accompanying staff). It will not be possible to admit staff or students who do not have a ticket.
- Don't forget to bring your tickets and booking confirmation with you.
- Please arrive at Symphony Hall 30 minutes prior to the start of the concert to enable us to seat your group and start the performance on time.
- Please note that filming and the taking of photographs is strictly prohibited – we advise that you ask students to turn off their mobile phones before the concert begins.
- Please ensure that you bring the appropriate number of staff to look after your group of students – we recommend a minimum ratio of 1:12.
- As with all of our concerts, we aim to provide an enjoyable and professional experience. Therefore, we expect all audience members to behave in a respectful manner towards other audience members, Symphony Hall stewards and the performers on stage.
- With this in mind, we ask that school staff monitor the behaviour of all students in their group and that they respond quickly and effectively should any undesirable behaviour occur.
- Students are the sole responsibility of their school staff for the duration of the event, both during the concert and outside in the Symphony Hall foyer spaces.
- Please note that Symphony Hall stewards and CBSO staff reserve the right to remove, or refuse admittance to, any audience members who do not follow the above guidelines.