

CBSO MEMBERSHIP FAQs

Below you'll find answers to the questions we get asked most about our membership

Q: How do I join?

A: Simply complete and return a membership form (available from CBSO Centre, Symphony Hall, in programmes or on our website) or call us on 0121 616 6510 and we can set up your membership over the phone.

Q: When can I sign up?

A: At any point in the month; we'll start your membership from the 1st of the month.

Q: How long does my membership run for?

A: It's a 12 month membership and we always write to you before your membership expires to invite you to renew.

Q: How can I pay?

A: Our preferred method is by Direct Debit, which can be split in to 12 monthly instalments for our Gold Friends and above. Alternatively, you can pay by cheque, credit card (over the phone) or BACS transfer.

Q: Can two people at the same address be members?

A: Yes - choose Joint Friends, Joint Gold Friends or Joint Patrons. For Silver Patrons and above there is no additional cost for a second member.

Q: What does my money support?

A: The income received from CBSO memberships helps to support the running of the orchestra, from concerts at Symphony Hall through to the extensive learning and education programmes and our world-class choruses.

Q: Can I Gift Aid my membership?

A: Yes, please sign the declaration on the form to boost your donation by 25p for every £1 you give.



Q: As a member of the CBSO, do we receive any benefits involving concert tickets?

A: *All of our members get staggered priority booking, with Circles members, Patrons and Friends receiving access to booking before tickets go on sale to the general public.*

Q: Can I give a membership as a gift?

A: *Yes, absolutely - just contact us on 0121 616 6510 and we can talk you through the process.*

Q: How do I find out about events?

A: *We'll send you all the information needed as part of your welcome pack. After that, you'll receive our Music Stand magazine three times a year - the final pages are dedicated to Members and have information about upcoming events.*

Q: How do I book for an event?

A: *Once you have joined, we will send you a booking form. Simply return this or call our Events Officer on 0121 616 6514. If it's a chargeable event, we can process your payment over the phone.*

Q: How often will I be able to speak to musicians?

A: *We always invite musicians to our members' events. If you want more contact with a specific musician, then consider joining at Concerto Circle level, where you can support your own musician.*

Q: How much musical knowledge do I need to become a member?

A: *None what-so-ever! Just an appreciation and love for classical music.*

**If you have a question that we haven't answered above, then please
contact us on 0121 616 6510**